

Trilogy Care

First In Caring
Inclusion Choice Empowerment

Connecting you with the care you need

Trilogy Care and First In Caring have partnered to ensure you have access to high-quality home care services via your Support at Home plan.

First In Caring Pty Ltd is an established, multidisciplinary team of dedicated professionals committed to delivering high-quality, evidence-based outcomes for the participants we support. Recognising that health, well-being, and autonomy are foundational human rights, we operate beyond the constraints of traditional service models. We specialise in coordinating an integrated network of care collaborating seamlessly with support workers, care coordinators, allied health practitioners, credentialed nursing professionals, and trusted contractors to deliver a comprehensive, streamlined support team tailored entirely to individual goals.

We are driven by a passion for service excellence. At the core of our operations is a profound commitment to corporate social responsibility, ensuring our practices drive sustainable social impact and foster inclusive, supportive communities.

What services do we provide?

- Care Management & Nursing Oversight
- Dedicated In-House Support Staff
- Domestic Assistance & Daily Living
- Home & Yard Maintenance
- Allied Health & Clinical Coordination
- Community Access & Social Support

What areas do we cover?

We deliver tailored care management and domestic support services across the Melbourne metropolitan area as well as select rural regional areas, specialising in navigating the Aged Care sector.

Who is Trilogy Care?

Trilogy Care is Australia's fastest growing Support at Home provider and is dedicated to empowering older Australians to live well independently in the home they love for longer.

We offer you care coordination assistance so you can maximise your Support at Home funding and minimise your stress, so you can continue to live life, your way, at home.



How to get started

1 Talk to us

Contact Trilogy Care or First In Caring to discuss your care needs. Our team can provide advice about the Support at Home process.

2 Care planning

Our team will review your care needs to establish your individual care plan and budget.

3 Perfect match

First In Caring will start creating your care team by sourcing care services that suit your needs.

4 Get started

The services sourced by First In Caring will begin care work while Trilogy Care administers your Support at Home plan.

What's included in Fully Coordinated?

Care coordination

- Care coordination assistance to help you navigate the Support at Home program
- Your care coordinator will help you with aspects of your support plan that you may find difficult, such as managing your care workers and support services or organising equipment purchases

Care management

- A dedicated care partner
- Design and ongoing maintenance of your support plan and funding

Funding management

- Assistance managing the financial components of your Support at Home funding, including paying invoices and reimbursements
- Payment management to ensure your services are paid on time with daily payment runs

Compliance support

- Compliance and background checks on all your service providers

Clinical support

- Access to experienced nurses who can support your care plan and help manage any health concerns.

Contact us

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PARTNERING WITH

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